

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Marion County Juvenile Detention Center
2451 N Keystone Avenue
Indianapolis, In 46218

Auditors

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Indiana Department of Correction
Division of Youth Services
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2451 N Keystone Avenue
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Inspection Date: April 26, 2018
July 26, 2018
October 4, 2018

Auditors: Angela Sutton
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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Marion County Juvenile Detention Center chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 22nd annual detention inspection. Of the two hundred and one (201) standards audited, sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance". Centers that chose to be audited on the proposed detention standards were only required to meet the expectations of the current detention standards.

FACILITY INFORMATION

Facility county:	Marion
Governing authority:	Marion Superior Court
Name of facility administrator:	James Snider and Terrance Asante-Doyle
Detention Director:	
Detention facility's mission:	We at the Marion County Juvenile Detention Center work to establish safety and security as our culture while building competency for youth and staff. It is our goal to increase resident and staff accountability while providing re-entry preparation for all detained youth.
Rated capacity:	96
Population on date of first audit:	72
Average daily population for the last 12 months:	80.87
Average length of stay for the last 12 months:	22.09 days
Year the building was built:	1990
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	Incorporated steel frame beds into the rooms and removed the fiberglass beds
Major upgrades since last audit (i.e. plumbing, electrical, security system):	N/A
De-escalation techniques training:	Safe Crisis Management (SCM)
Physical force techniques training:	Safe Crisis Management (SCM)
Chemical agents permitted:	No
Name of food service provider:	Summit LLC
Name of food service supervisor:	Laurie Grice
Name of health care authority individual or agency and license/certification:	Dr. Brian Bullar, Correct Care Solutions (CCS)
Name of mental health care authority individual or agency and license/certification:	Dr. David Ofstein, PhD, LMHC, LCAC
Education Services:	Core 40+. Youth use desktop PC's, READ 180 and Plate. The center offers a remedial reading program and the youth attend education programming 5 days a week/6 hours a day. MCJDC received Title 1 funding in the amount of \$40,000 for the 2018-2019 school year. Funds are used to pay the Title 1 teacher salary and to support Title 1 activities.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 4-26-18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • Zero (0) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Directors James Snider and Terrance Asante-Doyle. The center was clean, orderly, and well-maintained. The youth were in school during the time of the tour.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Two youth were interviewed, 1 female and 1 male. Both youth reported feeling safe at the facility, and neither youth had been involved in any fights while at the facility. Both youth reported that there are ants in the facility. One reported the ants being in their bedroom, and the other reported the ants being in the bathroom and gym. Both youth reported that the temperatures in the living and sleeping areas is cold and thermals aren't allowed outside the room. Both youth reported going through a fire drill since being at the facility. Both youth stated they were aware of how to obtain medical care at the facility. Both youth reported they receive 3 meals a day, with at least 2 being hot meals. Both youth stated the food is cold when it gets to them. Both youth stated they receive clean clothes every day. One youth reported being placed in restraints and escorted to isolation and that the restraints were removed once he was placed in isolation.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	<p>Three (3) staff were interviewed: (1) Control room operator/line staff, (1) Line staff, (1) Food Service Supervisor.</p> <p>Line staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log</p>

	<p>documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing, and hygiene items.</p> <p>Food service staff interviews consisted of questions regarding menu substitutions, special diet requests (medical and religious) staff wellness checks (daily and annual), daily and sanitation, meal times, storage temps for dry, frozen and refrigerated food and line staff supervision during meals.</p>
Staff Responses:	<p>Line staff were knowledgeable on emergency procedures, and both gave consistent answers. Staff reported that only the supervisor can approve the use of restraints, but restraints aren't used often. Staff stated the restraints are removed once the youth calms down and that medical responds to all codes so they are aware when restraints are used. Youth receive 2 showers a day.</p> <p>The food service operation at MCJDC is contracted through Summit LLC. The food service supervisor was very knowledgeable about the food service operations. She reported that when the facility has a special diet request, the communication goes through medical prior to dining hall receiving the request. The request is then posted in the dining hall and highlighted. Staff check this sheet daily to ensure accuracy. The supervisor on duty completes a daily sanitation checklist, and the food service supervisor completes a weekly sanitation checklist as required by the standards.</p>
Non-compliant Standards:	All standards were found compliant.
Action Plan:	None at this time.

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
On-site Visit conducted 7-26-18	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • Zero (0) standards were identified as non-applicable.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Superintendents Snider and Asante-Doyle. There were sixty-four youth being detained at MCJCF during the visit.

Youth Interviews:	Two (2) youth were interviewed, one (1) male and one (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, and mental health/medical responsiveness.
Youth Responses:	<p>One youth reported they were not able to make a phone call to notify their parents upon arrival, and the other youth stated they were able to make a phone call the next day. Both youth stated they received orientation in the forms of a video and in writing, in which they were informed of the program, including the rules. One youth reported they received a medical, mental health and dental screening; however, the other youth reported they had not. Both youth stated the rules are fair, but one youth expressed that some staff humiliate youth by talking negatively about their appearance and how they smell. Both youth reported they can write letters during floor time and were allowed to write as many as they want. Both youth reported that they know how to contact their attorney and are allowed to do so if requested. Neither youth has ever filed a grievance at the facility. Both youth reported that they knew how to contact mental health and medical, if necessary, and both youth reported receiving mental health services while in the facility. One youth reported that they have never feared for their safety, and the other youth reported that they have feared for their safety while in the facility. The youth who reported fearing for their safety said that staff are on their feet, but sometimes don't get there in time. One of the youth has been involved in a fight and was treated by medical for bleeding.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	Administrator, line staff, visiting, intake, medical and mail room staff, were interviewed.
Staff Responses:	<p>Mail room- Legal mail is delivered by the counselor to the youth. Outgoing mail is not read prior to sending it out. Envelopes and stamps are provided to youth.</p> <p>Intake Officer –Youth are provided a student handbook, and there is a Spanish version as well. If a youth has a literacy issue, staff can show a video or read the orientation packet to ensure they understand the materials. Youth who are under the influence of drugs are sent to the hospital for clearance before being accepted. Healthcare staff complete the medical, mental health and dental screening upon admission.</p> <p>Medical- Standing orders are reviewed, as needed, by the health care authority. Medical, dental and mental health emergencies are sent to the local ER for treatment. Medical is staffed 24 hours a day. A Nurse practitioner and a mental health professional is onsite 40 hours a week. Mental health is also on call 24 hours. Youth can submit a health care</p>

	request for non-emergency issues. Visiting Room Staff- Visits occur Tuesday, Wednesday, Saturday and Sunday. Youth who live a greater distance away can receive a longer visit, but this has to be requested ahead of time and administration has to approve the visit. Youth are allowed to hug their family member before and after the visit.
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 10-4-18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • Three (3) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Kristin Herrmann
Facility Tour:	The facility tour was conducted by Facility Superintendents James Snider and Terrance Assante-Doyle.
Youth Interviews:	Two (2) youth were interviewed during this visit, one (1) male and one (1) female. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, and leisure activities.
Youth Responses:	Both youth reported that a same-sex search pat down search was performed upon admission. Both youth reported their personal property was stored in RSR and that they signed an itemized property sheet. Both youth received a shower, were given clean clothing in their size, and they were allowed to contact their guardian during intake. Both youth reported that they receive an hour of large muscle movement every day; however, one youth reported that it is completed inside of his room. Both youth reported that they go outside during the summer. Some activities that they perform are basketball, volleyball, dodgeball, kickball and football. Both youth felt the facility meets their religious needs. Leisure activities include board games, writing letters, phone calls, chess or checkers and watching TV. Youth reported they are allowed to check out books from the library once a week and are allowed to have 2 books. Both youth described the education program as “cool” and said they are able to earn credits towards their high school

	diploma. One youth stated that staff are good role models, and the other said some staff are good role models. Neither has ever feared for their safety while at the facility. When asked if they had any suggestions on what could be done to improve the facility, one youth stated no and the other youth said to use a different food company, that phone calls cost too much and visits are hard to obtain because it is hard to move up levels.
Staff Interviews:	Administrator, training coordinator, Intake officer, education and recreation
Staff Responses:	Staff responses were consistent with facility policy.
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Zero (0) recommended standards were left open for further action.
Auditors:	Kristin Herrmann
Non-compliant Standards:	All standards are compliant.
Recommended Action:	None

TECHNICAL VISIT(S)

A technical visit was conducted on 3/29/18 with the new Health Service Administrator (HSA) and Regional Director from Correct Care Solutions to clarify the audit process and to allow the new HAS to ask questions regarding the standards.

Prison Rape Elimination Act (PREA)

Marion County Juvenile Detention Center did participate in a PREA audit this audit cycle, and they were found PREA Compliant.

Juvenile Detention Alternatives Initiative (JDAI) – Conditions of Confinement, Facility Self-Assessment- Ensuring safe and humane conditions of confinement for youth held in secure juvenile detention facilities is one of the Eight Core Strategies in JDAI.

Marion County Juvenile Detention Center has participated in a Conditions of Confinement review during this audit cycle.

CONCLUSION

Marion County Juvenile Detention Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections
Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable Clark Jones Superior Court
James Snider, Superintendent of Quality
Terrance Asante-Doyle, Superintendent of Staffing & Security
pursuant to 210 IAC 8-1-5(f)
File